## **REFUND POLICY**

- 1. Any double/excess payment shall be refunded.
- 2. No refund of enrolment/registration or annual membership fees shall be allowed.
- 3. No refund of Training/Programme shall be allowed unless on cancellation or change in dates of Training/Programme by ICSI IIP.
- 4. If an individual expresses his/her inability to attend the Training/Programme atleast 5 days before the Training/Program, credit shall be given for the next programme/Training. The credit must be utilized within 12 months.
- 5. Any amount paid for purchase of books shall not be refunded unless due to non-availability of stock.
- 6. Tax component, if any collected shall not be refunded and shall be considered as forfeited.
- 7. Refund or Credit shall be allowed on the basis of refund policy and subject to the approval of Managing Director of ICSI IIP.